

**this issue**

Safety and Quality news P.2

Glass Granulates, NZ P. 3

Sales Projects and Ops Updates P.3

Employee Profile P. 4

**More Customers Making the Switch to Chippo!**

Benedict Recycling have renewed our relationship with Smartskids and the Wanless Group. This will mean that we will accept close to 2000 tonne per week of Plant Feed from them at the Chipping Norton facility. In more good news, Benedict Recycling has also signed a two year contract with Dial A Dump for another 700 tone per week from there Alexandria facility. This increase in tonnes means that Lindsay and his staff at the plant are working just about at capacity. (Look out Night Shift to come). The increase in plant feed tonnes on the way in also creates additional revenue from the sale of the recycled products on the way out. As you can all imagine the Chipping Norton Facility is not cheap to run and has a lot of fixed costs that we need to pay each week regardless of how many tonnes we put through the site, so this significant increase in tonnes and revenue goes a long to covering and lowering the overall per tonne processing costs associated with running the plant, paying off the shed, (or should that be sheds now) and equipment etc.

**Come One, Come All!**

As reported in last month's edition, we have commenced advertising in a number of local newspapers with a view to attract more of the local COD business into our facilities, we have never really gone after this market before but in these tough economic times we must diversify and look for other ways to make additional revenue. You will also see in the next week or so a new sign appear at Moorebank. This will be quite a large two sided (2m x 3m) sign that will be erected closer to the road than the current one. It will have directions on how to get to Chippo and with 15,000 cars per day passing the sign every day, we hope to capitalize on that exposure. Hopefully this initiative will increase the COD business and the awareness of Benedict Recycling significantly.

## Benedict's 43<sup>rd</sup> B'day Party!

Save the Date –  
**Saturday 19<sup>th</sup>**  
**December**

We are all booked into the GPO Sydney Crystal Bar located at Martin Place, Sydney. The invitations will follow soon enough but here's a sneak peak into the venue.

Hope to see you all there ☺



## Safety News

**Nicole Pearce,**

### 1. Swine Flu

Floyde, Deb and I attended an awareness program that focused on controlling such diseases within the work place. Although the virus has not reached a pandemic stage and hopefully will not, please treat such symptoms like a simple flu or virus including; runny nose, headache, extreme temperate and muscle ache as serious contenders, By no means do we mean to sent a panicked message, but want anyone concerned to immediately go to a medical practitioner for diagnosis and receive the recommended diagnosis. Take this seriously so as not to infect other family members or staff.

### 2. EAP (Employee Assist Program)

We have taken very seriously the recent months incident / accident/ and near miss statistics and taken the initiative to implement a Company wide awareness program. Briefly this program encourages Company employees to speak to qualified Counselors (Psychologists) regarding a variety of issues that may effect not only your personal life but impact on you individually whilst at work and thus effect yours and others performance. We encourage all employees to take advantage of this initiative to help you and the Company. We are rolling this initiative out throughout all sites throughout the next few months. (starting August 2009)

### 3. Risk Assessment and Hazard ID training.

Once again, based on Company wide statistics, Company wide training has been approved for Risk Assessment and Hard ID for all Production Managers, Mangers and Supervisors. This will help all in Supervisory rolls to help not only themselves and others but there immediate staff in assessing internal land external risks, and implementing Company procedures to all immediate staff and Supervisors. Anyone unclear of there responsibility or training responsibilities need to speak to the training company direct (Minerva Training) or Nicole Peace (OHS Officer) for assistance. Further details to come either via site specific safety training or in the next BeneBulletin.

If you have any specific safety related questions you would like answered or subject researched pleased don't hesitate to contact Nicole on [nicole@benedict.com.au](mailto:nicole@benedict.com.au)

## Quality News

**Brett Jarvis**

Everyone IT IS A WAR OUT THERE we don't want to give our existing & potential new customers any excuses to go anywhere else.

When you think about it, it really does boil down to QUALITY!!!!

QUALITY of the person taking the enquiry from customers

QUALITY of the person communicating the order to the Transport allocator & Quarry weighbridge

QUALITY of the Allocator communicating the correct details & allocating the correct truck

QUALITY of the weighbridge clerk collecting the correct details Communicating the correct order details to the site manager Checking the product to make sure it is correct & matches the order Making sure the docket reflects the actual product

QUALITY of the site manager communicating the order to the sales loader. Making sure the right resources have been provided to make the right product Making sure the correct product meets the correct specs Making sure product signage is in place

QUALITY of the plant operators loading the correct product from the correct stockpile

Making sure the loader bucket is clean prior to loading

QUALITY of the Truck Driver making sure there Truck body is free from contamination prior to loading Making sure he has the correct product & delivery details Being polite & courteous when making delivery

QUALITY of the Accounts staff making sure the invoice details are correct

Everyone from Management, OHS, Fitters, Pickers, Assistants and Truck Drivers have a very important role to play

**No one is left out and it is crucial to get it right!**



## Check out the Glass Granulates plant in Onehunga, Auckland, NZ!

This plant is located on the north island (not that most of you need the geographic lesson considering the majority of you are kiwi's).

It is currently crushing, screening and whatevering to supply an 8,000 tonne project.

## Who's New & Who's Who?

### Welcome to:

- Eric Pardey – HO Sales Representative
- David Blair – APP Plant Operator

### Random Who's Who:

- Les Taipeti – MBK Plant Operator
- Anna Gregory – MBK Weighbridge Clerk
- Mark Saunders – MITT Dump Truck
- Alan Paglinawan – BEL Fitter

## Up and Coming Projects

### Sales Spot

We welcome Eric to the Sales team as our new ex bin rep. He will be out and about to all the quarries on a regular basis. Please give him a warm Benedict welcome.

Meanwhile, Congratulations to Allan Culey for 20 years of pushing dirt uphill!

This Sales team has been pumping with the following project wins:

- The Campbelltown Council which will run for 3 years with a potential one year extension.
- The Canterbury Council tender has also been one for the next 2 - 3 years. Go Team.

Meanwhile, ongoing internal product training has been implemented to increase our internal sales knowledge so as to improve our already outstanding customer service team. As we speak the Ecomulch course is underdevelopment.

### Ops is On the Go

All go at Chippo. Now that the fine tuning is complete we finally have the Jaw crusher doing what god intended it to do. That is the correct tonnage rates & sizing. The next addition is a screen & secondary impact crusher which will produce 10mm Aggregate & dust. We can then return the big red extec screen back to Moorebank that is taking a large amount of room up at Chippo

Visy has moved out of the Rydalmer site which we have been sharing. We now have the entire shed to work in (lets be careful of the walls guys) so we can now target more waste volumes. Go get it Darin!

We are currently working on digging a new silt/water hole at Belrose which is currently approx 9 metres deep. We hit a hard layer of ironstone which the 80 tonne digger couldn't rip. However we are now through & on our way to total depth of around 28-30 metres

Moorebank has been busy washing glass sand for a large job we have won & we have had to design and install an additional pump to the wash plant to make the product to spec. These mods means we can now target more glass jobs, go Mick and Eric!

Although it has been a wet few months we have been very pro active & are certainly having a go at everything we can (thinking outside the square).

## Family News

### CONGRATULATIONS

Richard Parker and his lady have decided to tie the knot! Of course he's kept it a secret since February, sly devil 😊

Ernest is due to return from his epic adventure next month – button down the hatches 😊



## Staff Profile

Get to know your co-workers

**Name:** Kathleen de Koning

**Role:** Admin/Customer Service

**Status:** Pass

**Children:** 2 gorgeous boys!

**Favourite show:** Spooks

**Origin:** New Zealand – where else?

**Favourite hobby:** Taekido or reading, hard to choose really

**Where do you see yourself in 5 yrs?** In a galaxy, far, far away.....

**If you were an animal what would you be? Why?** An Eagle – not technically an animal. They are incredibly majestic, graceful birds.

**Favourite Quote:**

'What has been will be again, what has been done will be done again; there is nothing new under the sun.'

– Ecc 1:9

**Favourite Holiday Spot:**

Anywhere that has sun, my book, good company, my book and a glass of wine.

# The Order of the Shovel

## July's Work Anniversaries

Name	Surname	Date	Site	Years of Service
JOHN	LYONS	1/07/1998	Menangle	11
TROY	LOGAN	1/07/2002	Belrose	7
SHAMINDER	DHALIWAL	1/07/2004	Moorebank	5
MARKO	ZDRILIC	2/07/2008	Rydalmere	1
<b>ALLAN</b>	<b>CULEY</b>	<b>3/07/1989</b>	<b>Head Office</b>	<b>20</b>
DEREK	ORR	6/07/2002	Belrose	7
TOVIO	PEATO	7/07/2008	Chippo	1
WAYNE	HANNAFORD	8/07/1991	Menangle	8
NICOLE	PEARCE	8/07/2000	Chippo	16
JASON	DENYER	11/07/2008	Appin	1
JUSTINE	JOHNSTON	12/07/2004	Mittagong	5
BELINDA	BEATTIE	16/07/2007	Head Office	2
DAMON	POINTING	22/07/1998	Moorebank	11