

BENEDICT Guide to Customers for Product Selection and Use

Customers are advised that all our products are tested in accordance with the relevant specifications and requirements of the Office of Environment and Heritage (OEH). Test results are available upon request.

Please note that all natural and recycled materials may contain traces of contaminants that may render them unsuitable for a particular use. Accordingly, customers must ensure that the products they select are fit for purpose. Customers must contact our Sales Manager with any specific requirements or specifications regarding intended product use to ensure that the products used are fit for purpose. This is to avoid inappropriate use of materials. For instance we have come across projects where even virgin natural soil and virgin natural aggregate materials have exceeded the specified chemical contaminant levels for a site.

Similarly, recycled materials that meet the legislated OEH product criteria may not meet the chemical contaminant requirements specified by a client for a particular site. In addition, we provide the specific advice that customers utilize recycled products ONLY in sub-surface applications rather than for surface layers e.g. recycled aggregates for drainage/pipe embedment versus surfacing trafficable areas.

Customers are specifically reminded that appropriate PPE should be used when handling both natural and recycled materials (particularly in respect of dust).

All recycled materials produced by Benedict have been tested and comply with the relevant exemption requirements. Customers are also advised that consumers of recycled product have specific obligations relating to the use of these recycled products. Information is available on the following website at:

www.environment.nsw.gov.au/waste/RRecoveryExemptions.htm

Purpose of this Guide

The purpose of issuing this guide is to ensure that :

1. Our customers purchase the right materials for the right job.
2. Our customers are aware of the governments exemptions.
3. Our customers are aware that any specific requirements or specifications regarding product use are to be discussed with our Sales Manager who is available to assist and discuss any questions on (02) 9986 3500.

4. One of our key goals is to ensure Customers do not use inappropriate materials for certain applications and expose themselves and our Company to potential claims from the end users of natural and recycled materials. Please note the specific advice in relation to recycled materials and Virgin natural Quarry products below.
5. Our Customers understand that Benedict will not be responsible for problems created where our product advice is not followed.

Specific advice in relation to Recycled products

Customers are advised that the Acceptable Uses detailed below are the only applications for which we will supply our recycled products. We will not supply our recycled products to projects that include the Non Acceptable Uses. Any customer that uses materials for non acceptable uses which disregards this advice must do so at their own risk.

| Examples of Acceptable Uses | Non-Acceptable Uses |
|--|--|
| AROUND PIPES | SCHOOLS |
| BEHIND RETAINING WALLS | RAIL INFRASTRUCTURE PROJECTS |
| FILLING IN DEPRESSIONS SUCH AS POOL VOIDS AND TRENCHES THAT WILL BE COVERED OVER | OTHER SPECIFIC PROJECTS AS ADVISED BY OUR SALES MANAGER |
| DRAINAGE MATERIAL FOR PITS, AGG PIPES OR STORMWATER (MUST BE COVERED) | TEMPORARY ACCESS PATHWAYS, DRIVEWAYS OR ACCESS ROADS (USUALLY UNCOVERED OR UNSEALED FOR A CONSIDERABLE LENGTH OF TIME) |
| | DECORATIVE MULCH/AGGREGATE APPLICATIONS |

Specific advice in relation to Virgin Natural Quarry Products

There have been recent industry experiences where the physical properties of various sandstone products have not met the specific engineering requirements for certain critical applications. We cannot help our customers meet their contractual requirements if these specific needs are not made explicitly clear to our Sales Manager prior to order and supply of materials. Accordingly, customers who do not abide by this advice do so at their own risk.