

BENEDICT Guide to Customers for Product Selection and Use

Customers are advised that all our products are tested in accordance with relevant specifications and Department of Environment & Climate Change and Water (DECCW) requirements. Test results are available upon request.

Please note that all natural and recycled materials may contain traces of contaminants that may render them unsuitable for a particular use. Accordingly, customers must ensure that the products they select are fit for purpose. Customers must contact our Sales Manager with any specific requirements or specifications regarding intended product use to ensure that the products used are fit for purpose. This is to avoid inappropriate use of materials. For instance we have come across projects where even virgin natural soil and aggregate materials have exceeded the specified chemical contaminant levels for a site.

Similarly, recycled materials that meet the legislated DECCW product criteria may not meet the chemical contaminant requirements specified by a client for a particular site. In addition, we provide the general advice that customers utilize recycled products in sub-surface applications rather than for surface layers e.g. recycled aggregates for drainage/pipe embedment versus surfacing trafficable areas.

Customers are specifically reminded that appropriate PPE should be used when handling both natural and recycled materials (particularly in respect of dust).

All recycled materials produced by Benedict have been tested and comply with the relevant DECCW exemption requirements. Customers are also advised that consumers of recycled product have specific obligations imposed by DECCW relating to the use of these recycled products. Information is available on the DECCW Website at:

www.environment.nsw.gov.au/waste/RRecoveryExemptions.htm

Purpose of this Guide

The purpose of issuing this guide is to ensure that :

1. Our customers purchase the right materials for the right job.
2. Our customers are aware of the DECCW exemptions.
3. Our customers are aware that any specific requirements or specifications regarding product use are to be discussed with our Sales Manager who is available to assist and discuss any questions on (02) 9986 3500