Complaints Register

a complaints register updated on a monthly basis

Date and time	Details of Complaint	Action taken
	No complaints received this month	

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Menangle Sand & Soil

Menangle - Menangle Rd, Menangle, NSW 2568

Complaints Register

a complaints register updated on a monthly basis

Date and time	Details of Complaint	Action taken
14 Dec 2022 at 3pm	EPA received a dust complaint on Wed 14 Dec at 3pm - someone driving on the Hume Highway was impacted by dust and identified MSS as the source of the dust.	Response provided to the EPA: -no activities occurring at 3pm under or near the Hume Highway -production was running in our normal production area on our site hundreds of metres to the west -WSW wind (from our weather station) is not blowing in the direction of the Hume Highway from our production area -other sources nearby where dust could come from as well -continue to use watercart onsite as we do now