

NSW Planning ref: SSD-7424-PA-15

Alycia O'Brien Environmental Compliance Manager Benedict Recycling Pty Limited ACN 123 156 507 11 Narabang Way Belrose NSW 2085 27/06/2025

Sent via the Major Projects Portal only

Subject: Smeaton Grange Recycling Facility - 2024 Annual Review

Dear Mrs O'Brien

I refer to your submission (SSD-7424-PA-15) of the 2024 Annual Review for the period 9 July 2024 to 31 December 2024, submitted as required by Schedule 2, Condition C8 of SSD-7424 as modified (**consent**) to the NSW Department of Planning, Housing and Infrastructure (**NSW Planning**) on 27 March 2025.

NSW Planning has reviewed the 2024 Annual Review and considers it to generally satisfy the reporting requirements of the consent. As required by Condition C14(a)(vi) of the consent, please make publicly available a copy of the 2024 Annual Review on the company's website within 30 days.

Please note that the NSW Planning's acceptance of this Annual Review is not an endorsement of the compliance status of the project.

Should you wish to discuss the matter further, please contact Samuel Condon, Senior Compliance Officer on (02) 8275 1169 or email <u>compliance@planning.nsw.gov.au</u>

Yours sincerely

(phallall)

Gabriel Peters Shaw A/Team Leader - Metro Compliance

Department of Planning, Housing and Infrastructure



As nominee of the Planning Secretary

4 Parramatta Square, 12 Darcy Street, Parramatta NSW 2150 Locked Bag 5022, Parramatta NSW 2124



# Application number SSD 7424 Benedict Industries Pty Ltd 52 Anderson Rd, Smeaton Grange

**Annual Review (Condition C8)** 

09 July 2024 – 31 December 2024

#### **Revision Log**

Date	Document version number	Author	Position
27 March 2025	1	Alycia O'Brien	Environmental Compliance Manager

#### **Compliance Report Declaration Form**

Project Name: Benedict Industries Pty Ltd, 52 Anderson Rd, Smeaton Grange

Project Application Number: SSD 7424

**Description of Project:** Construction and operation of a resource recovery facility to process up to 140,000 tpa of general solid waste (non-putrescible)

Project Address: 52 Anderson Rd, Smeaton Grange

**Title of Compliance Report:** Annual Review 09 July\* – 31 December 2024 \*operations commenced 09 July 2024

Date: 27 March 2025

I declare that I have reviewed the contents of the attached Compliance Report and to the best of my knowledge:

i. the Compliance Report has been prepared in accordance with all relevant conditions of consent;

ii. the Compliance Report has been prepared in accordance with the Compliance Reporting Requirements; iii. the findings of the Compliance Report are reported truthfully, accurately and completely;

iv. due diligence and professional judgement have been exercised in preparing the Compliance Report; and v. the Compliance Report is an accurate summary of the compliance status of the development.

#### Notes:

• Under section 10.6 of the Environmental Planning and Assessment Act 1979 a person must not include false or misleading information (or provide information for inclusion in) a report of monitoring data or an audit report produced to the Minister in connection with an audit if the person knows that the information is false or misleading in a material respect. The proponent of an approved project must not fail to include information in (or provide information for inclusion in) a report of monitoring data or an audit report produced to the Minister in connection with an audit if the person knows that the information is false or misleading in a material respect. The proponent of an approved project must not fail to include information in (or provide information for inclusion in) a report of monitoring data or an audit report produced to the Minister in connection with an audit if the person knows that the information is materially relevant to the monitoring or audit. The maximum penalty is, in the case of a corporation, \$1 million and for an individual, \$250,000; and

• The Crimes Act 1900 contains other offences relating to false and misleading information: section 307B (giving false or misleading information – maximum penalty 2 years' imprisonment or 200 penalty units, or both).

Name of Authorised Reporting Officer: Alycia O'Brien

Title: Environmental Compliance Manager Company: Benedict Industries Pty Ltd Company Address: 52 Anderson Rd, Smeaton Grange

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# 1 Introduction

Benedict Industries Pty Ltd – 52 Anderson Rd, Smeaton Grange

## 1.1 Summary

Benedict was granted development consent for the Smeaton Grange Waste Recycling and Transfer Facility (WRTF) by the Planning Secretary. On 10 September 2018 a Modification to the Consent as determined (SSD-7424-Mod-1) allowing modifications to boundary fencing and driveway access.

On 12 December 2023 another Modification to the Consent was determined (SSD-7424-Mod-2) allowing design change to install concrete walls instead of metal and increase height and altered fall for the roof over the holding bays and picking line.

Another Modification to the Consent was determined (SSD-7424-Mod-3) allowing repositioning of the weighbridges, wheel wash and office, amendments to the stormwater management system and changes to the construction materials and design of the site boundary walls.

Operations commenced onsite on 9 July 2024.

## 1.2 Site Figures

Please see below a current figure illustrating the development boundary and the operational areas (source Nearmap), dated 2 December, 2024:



### 1.3 Comparison of actual tonnages vs consented tonnages

Consent Condition	Consented tonnes	Actual tonnes in 2024*
A6. The Applicant must not receive or process on site more than 140,000	140,000 tonnes	15, 633.62 tonnes
tonnes per year of general solid waste (non-putrescible).		

\*9 July 2024 – 31 December 2024

## 2 Previous actions

No previous actions to be completed at this stage. Future actions to be completed in 2025 include:

- The Independent environmental audit will be conducted within 12 months of the commencement of operations as per condition C12 and C13.

- All strategies, plans and programs will be reviewed within 3 months of approval of this annual review as per condition C7.

# 3 Compliance Status Summary

Condition	Requirement	Tracking	Compliant/Not Compliant/Not triggered
A1	In addition to meeting the specific performance criteria established under this consent, the Applicant must implement all reasonable and feasible measures to prevent and/or minimise any harm to the environment that may result from the Development.	Management Measures documented in Chapter 4 of OEMP.	Compliant
A2	The Development may only be carried out in: (a) in compliance with the conditions of this consent; (b) in accordance with the directions of the Planning Secretary; (c) in accordance with the EIS and RTS; (d) In accordance with Modification Assessments; (e) in accordance with development layout plans in Appendix A; and (f) in accordance with the Management and Mitigation Measures (see Appendix B).	Approved OEMP addresses compliance of all conditions of consent.	Compliant
A3	If there is any inconsistency between the above documents, the most recent document shall prevail to the extent of the inconsistency. However, the conditions of this consent shall prevail to the extent of any inconsistency.	Noted	Not Triggered
A4	The Applicant must comply with all written requirement(s) of the Planning Secretary arising from the Department's assessment of: (a) any strategies, plans, programs, reviews, audits, reports or correspondence that are submitted in accordance with this consent (including any stages of these documents); and (b) the implementation of any actions or measures contained within these documents	Noted	Not Triggered

Condition	Requirement	Tracking	Compliant/Not Compliant/Not triggered
A5	This consent lapses five years after the date from which it was granted, unless the Development has physically commenced or the land to which the consent applies before the date on which t consent would otherwise lapse under section 95 of the EP&A Ac	he	Not Triggered
A6	The Applicant must not receive or process on site more than 140,000 tonnes per year of general solid waste (non-putrescible)	During 09/07/2024 and 31/12/2024 15, 633.62 tonnes of GSW were received/processed on site.	Compliant
Α7	The Applicant must not exceed the following maximum stockpile         volumes detailed in Table 1 on the site at any time, unless         otherwise agreed in writing by the Planning Secretary.         Table 1: Maximum Stockpile Sizes         Maximum Stockpile Sizes         Stockpile         Bay 1       Fines (particles of less than 8 mm diameter)       100 m³         Bay 2       Hand-picked light waste       80 m³         Bay 3       Timber       80 m³         Bay 4       Masonry       220 m³         Bay 5       Masonry       220 m³         Bay 6       Timber       200 m³         Bay 7       VENMENM       900 m³         Skip Bin adjacent Bay 1       Ferrous waste       9 m³         Skip Bin adjacent Bay 1       Ferrous waste       2 m³         Processing shed – west       Coarse vegetation       150 m³         Processing shed – central       Mixed demotion with a 20% combustible light waste       1,100 m³         Processing shed – east       Plant feed with a 5% combustible light waste       1,00 m³         Processing shed – east       Plant feed with a 5% combustible light waste       1,00 m³	e The maximum stockpile volumes as listed have not been exceeded.	Compliant
A8	The maximum height of all structures and buildings on site must be no more than 11 m from natural ground level	Noted	Compliant
A9	<ul> <li>With the approval of the Planning Secretary, the applicant may:</li> <li>(a) Submit any strategy, plan or program required by this consent on a progressive basis; and/or</li> <li>(b) Combine any strategy, plan or program required by this consent</li> </ul>	Noted	Compliant
A10	If the submission of any strategy, plan or program is to be staged then the relevant strategy, plan or program must clearly describe		Not triggered

Condition	Requirement	Tracking	Compliant/Not Compliant/Not triggered
	the specific stage to which the strategy, plan or program applies,		
	the relationship of the stage to any future stages and the trigger for		
	updating the strategy, plan or program. A clear relationship		
	between the strategy, plan or program that is to be combined must be demonstrated		
A11	The Applicant must retain all weighbridge records as required by	Noted – weighbridge data is all recorded	Compliant
	the POEO (Waste) Regulation and for the life of the development.	online and available as required	
	The weighbridge records must be made immediately available on		
	request by the Planning Secretary and/or the EPA.		
A12	The Applicant must retain waste classification records for all	Noted – all waste classification reports	Compliant
	wastes received on the site and waste disposed from the site for	retained onsite	
	the life of the development. The waste classification records must		
	be made immediately available on request by the EPA and/or the		
	Planning Secretary		
A13	Where consultation with any public authority is required by the	Noted	Compliant
	conditions of this consent, the Applicant must:		
	(a) consult with the relevant public authority prior to submitting the		
	required documentation to the Planning Secretary or the certifying		
	authority for approval;		
	(b) submit evidence of such consultation as part of the relevant		
	documentation required by the conditions of this consent;		
	(c) describe how matters raised by the public authority have been		
	addressed and identify matters that have not been resolved; and		
	(d) include the details of any outstanding issues raised by the		
	relevant public authority and an explanation of disagreement		
	between any public authority and the Applicant		
A14	The Applicant must ensure that all licences, permits and	Noted	Compliant
	approval/consents are obtained as required by law and maintained		

Condition	Requirement	Tracking	Compliant/Not Compliant/Not triggered
	as required throughout the life of the Development. No condition		
	of this consent removes the obligation for the Applicant to obtain,		
	renew or comply with such licences, permits or approval/consents		
A15	The Applicant must ensure all new buildings and structures, and	Noted	Compliant
	any alterations or additions to existing buildings and structures are		
	constructed in accordance with the relevant requirements of the		
	BCA		
A16	The external walls of the building including attachments must	Noted	Compliant
	comply with the relevant requirements of the NCC. Prior to the		
	issue of a Construction Certificate and Occupation Certificate the		
	Certifying Authority must:		
	(a) be satisfied that suitable evidence is provided to demonstrate		
	that the products and systems proposed for use or used in the		
	construction of external walls including finishes and claddings		
	such as synthetic or aluminium composite panels comply with the		
	relevant requirements of the NCC; and		
	(b) ensure that the documentation relied upon in the approval		
	processes include an appropriate level of detail to demonstrate		
	compliance with the NCC as proposed and as built		
A17	A copy of the documentation required under (b) must be provided	Noted	Compliant
	to the Planning Secretary within 7 days of being accepted by the		
	Certifying Authority		
A18	Prior to the construction of any utility works associated with the	Noted	Compliant
	Development, the Applicant must obtain relevant approvals from		
	service providers		
A19	Prior to the commencement of construction, all approved plans	Noted	Compliant
	must be submitted to the Sydney Water "Tap In" service to		

Condition	Requirement	Tracking	Compliant/Not Compliant/Not triggered
	determine if the development will have any impacts on Sydney Water assets		
A20	Prior to operation of the Development, the Applicant must obtain a Compliance Certificate for water and sewerage infrastructure servicing of the site under section 73 of the <i>Sydney Water Act</i> 1994	Noted	Compliant
A21	Prior to the commencement of construction, the Applicant must: (a) consult with the relevant owner and/or provider of services that are likely to be affected by the Development to make suitable arrangements for access to, diversion, protection, and/or support of the affected infrastructure; (b) prepare a dilapidation report identifying the condition of all public infrastructure in the vicinity of the site (including roads, gutters and footpaths); and (c) submit a copy of this report to the Planning Secretary and Council	Noted	Compliant
A22	Unless the Applicant and the applicable authority agree otherwise, the Applicant must: (a) repair, or pay the full costs associated with repairing any public infrastructure that is damaged by the Development; and (b) relocate, or pay the full costs associated with relocating any infrastructure that needs to be relocated due to the Development	Noted	Not Triggered
A23	The Applicant must ensure that employees, contractors and sub- contractors are aware of, and comply with, the conditions of this consent relevant to their respective activities	Noted	Compliant
A24	Prior to the issue of the final Occupation Certificate, works-as- executed drawings signed by a registered surveyor demonstrating	Noted	Compliant

Condition	Requirement that the stormwater drainage and finished ground levels have been			Tracking	Compliant/Not Compliant/Not triggered
	constructed as approved, mi	ust be			
	submitted to the PCA				
A25	The Applicant must ensure the	nat only the plan	t and equipment	Noted	Compliant
	listed in Table 2 is used on sit	te			
	Table 2: Equipment and Activities         Plant (or equivalent)       Number         Equipment used across the site       1         Front end loader (e.g. Volvo L150 or equivalent)       1         Trucks (customers)       5         Equipment used in main shed       1         13 t excavator       1         Screening plant inside shed       1         Picking line       1	Unloading and loading truck Moving waste and products	ching products		
A26	The Applicant must ensure the	nat all plant and	equipment used for	Noted	Compliant
	the Development is:				
	(a) maintained in a proper and efficient condition; and (b) operated				
	in a proper and efficient manner				
B1	The Applicant must comply v	vith the hours of	work detailed in Table	Noted	Compliant
	3 unless otherwise agreed in writing by the Planning Secretary				
	Table 3: Hours of Work				
	Activity	Day Monday – Friday	Fime 6 am to 10 pm		
	Accept waste deliveries and dispatch	Saturday Sunday	6 am to 5 pm 8 am to 4 pm		
		Monday – Friday	7 am to 6 pm		
	Waste processing	Saturday	7 am to 4 pm		
B2	Works outside of the hours identified in Condition B1 may be		Noted	Not triggered	
	undertaken in the following circumstances:				
	(a) for the delivery of materials required outside these hours by the				
	NSW Police Force or other authorities for				
	safety reasons; or				

Condition	Requirement	Tracking	Compliant/Not Compliant/Not triggered
	(b) where it is required in an emergency to avoid the loss of lives, property and/or to prevent environmental harm.		
B3	<ul> <li>Prior to the commencement of construction, the Applicant must prepare a Construction Noise and Vibration</li> <li>Management Plan (CNVMP) for the development to manage high noise generating works to the satisfaction of the</li> <li>Planning Secretary. The CNVMP shall form part of the CEMP required by Condition C1 and must: <ul> <li>(a) be prepared by a suitably qualified and experienced noise expert;</li> <li>(b) be approved by the Planning Secretary prior to the commencement of construction the Development;</li> <li>(c) describe the management and mitigation measures and procedures for achieving the noise management levels in the EPA's Interim Construction Noise Guideline</li> <li>(Department of Environment and Climate Change, 2009);</li> <li>(d) identify high emission generating construction activities, including proposed times when these works will be carried out (including respite periods if required) and mitigation measures to minimise adverse impacts from these activities;</li> <li>(e) include strategies that have been developed with the community for managing high noise generating works;</li> <li>(f) describe the community consultation undertaken to develop the strategies in (e) above; and</li> </ul> </li> </ul>	Completed. See Appendix G of OEMP.	Compliant

Condition	Requirement	Tracking	Compliant/Not Compliant/Not triggered
	(g) include a complaints management system that would be implemented for the duration of the Development		
B4	The Applicant must: (a) not commence construction until the CNVMP required by Condition B3 is approved by the Planning Secretary; and (b) The Applicant must ensure the CNVMP (as required and approved by the Planning Secretary from time to time) is implemented during construction of the Development	Noted	Compliant
B5	The Applicant must ensure that noise generated by operation of the Development does not exceed the noise criteria in Table 4         Table 4: Noise Criteria dB(A)         Location       Day         Location       Laeq(15 minute)         All residential receivers       40	Noted	Compliant.
B6	The Applicant must construct the fencing shown in Appendix A prior to the commencement of construction of any part of the Development	Noted	Compliant.
B7	To ensure the external appearance of the development is suitable and contributes to the visual character of the surrounding area, the boundary fencing shall be of a visually attractive material and colour that has been agreed to by the Planning Secretary	Noted	Compliant
B8	Detailed drawings and further details of the boundary fencing shown in Appendix A shall be submitted to and be approved in writing by the Planning Secretary prior to commencement of construction of any part of the Development. The detail thereby approved must be carried out in accordance with that approval	Noted	Compliant

Condition	Requirement	Tracking	Compliant/Not Compliant/Not triggered
B9	<ul> <li>Prior to the commencement of operation, the Applicant must prepare an Operational Noise Management Plan</li> <li>(ONVMP) for the Development to the satisfaction of the Planning Secretary. The ONVMP must form part of the OEMP required by Condition C4 and be prepared in accordance with Condition C6. The ONVMP must: <ul> <li>(a) be prepared by a suitably qualified and experienced noise expert;</li> <li>(b) describe all noise sources from the Development;</li> <li>(c) describe the measures that will be implemented to minimise the noise emissions in the area including:</li> <li>(i) the management and mitigation measures to be employed on site;</li> <li>(ii) how the noise impacts of the Development will be minimised during any adverse meteorological conditions or extraordinary events;</li> <li>(iii) identification of high emission generating operational activities, including proposed times when these works will be carried out (including respite periods if required) and mitigation measures to minimise adverse impacts from these activities; and</li> <li>(d) until the Planning Secretary directs otherwise, include a quarterly monitoring program that evaluates and reports on:</li> <li>(i) compliance with the noise criteria specified in Condition B5;</li> <li>(ii) the management actions to be taken to address any exceedances of the criteria specified in Condition B5; and</li> </ul> </li> </ul>	Noted	Compliant

Condition	Requirement	Tracking	Compliant/Not Compliant/Not triggered
	(iii) the contingency measures that will be implemented in the event management actions are not effective		
	in reducing noise levels to an acceptable level;		
	(e) identify the control measures that that will be implemented for each emission source; and		
	(f) defines what constitutes a noise incident, and includes a protocol for identifying noise incidents and		
	notifying the Department and relevant stakeholders of any such incident		
B10	If in the opinion of the Planning Secretary the monitoring program required by Condition B9(d) demonstrates systemic exceedances of the noise criteria in Condition B5, the Applicant shall not be permitted to operate on the site between the hours of 10 pm and 7 am	Noted	Compliant
B11	The Applicant must: (a) not commence operation until the ONVMP required by Condition B9 is approved by the Planning Secretary; and (b) ensure the ONVMP (as required and approved by the Planning Secretary from time to time) is implemented for the operational life of the Development	Noted	Compliant
B12	Prior to the commencement of construction, the Applicant must prepare a Driver Code of Conduct and induction training for the Development to minimise road traffic noise. The Applicant must update the Driver Code of Conduct and induction training for construction and operation and must implement the Code of Conduct for the life of the Development	Noted	Compliant

Condition	Requirement	Tracking	Compliant/Not Compliant/Not triggered
B13	The Applicant must ensure that all its vehicles are fitted with a broadband reversing alarm	Noted	Compliant
B14	Vibration caused by construction at any residence or structure outside the site must be limited to: (a) for structural damage, German Standard DIN 4150 Part 3 Structural Vibration in Buildings. Effects on Structures; and (b) for human exposure, the acceptable vibration values set out in the Environmental Noise Management Assessing Vibration: a technical guideline (Department of Environment and Conservation, 2006).	Noted	Not triggered
B15	The vibration limits in Condition B14 apply unless an alternative is outlined in a Construction Noise and Vibration Management Plan, approved as part of the CEMP required by Condition C1 of this consent	Noted	Not triggered
B16	Prior to the commencement of operation, the Applicant must provide 8 parking spaces for staff and 2 parking spaces for visitors on site (including one accessible parking space) to ensure that traffic associated with the Development does not utilise public and residential streets or public parking facilities. Parking areas must be constructed in accordance with the latest version of AS 2890	Noted	Compliant
B17	No parking is not permitted elsewhere on the site except within the designated parking spaces	Noted	Compliant
B18	The Applicant must ensure: (a) internal roads, driveways and parking (including grades, turn paths, sight distance requirements, aisle widths, aisle lengths and parking bay dimensions) associated with the Development are	Noted	Compliant

Condition	Requirement	Tracking	Compliant/Not Compliant/Not triggered
	<ul> <li>constructed and maintained in accordance with the latest version of AS 2890.1 and AS 2890.2;</li> <li>(b) the swept path of the longest vehicle entering and exiting the site, as well as manoeuvrability through the site, is in accordance with the relevant AUSTROADS guidelines;</li> <li>(c) the Development does not result in any vehicles parking or queuing on the public road network;</li> <li>(d) all vehicles enter and exit the site in a forward direction;</li> <li>(e) heavy vehicles and bins associated with the Development are not parked on local roads or footpaths near the site;</li> <li>(f) all vehicles are wholly contained on site before being required to stop;</li> <li>(g) all loading and unloading of materials is carried out on-site in designated areas;</li> <li>(h) all trucks entering or leaving the site with loads have their loads covered and do not track dirt onto the public road network; and</li> <li>(i) vehicle manoeuvring areas must always be kept clear of any</li> </ul>		
B19	obstacles, including parked cars All trucks leaving the site must depart via a wheel wash facility to	Noted – wheel wash operating onsite	Compliant
	prevent mud, dust or debris from being deposited on Council roads. The wheel wash facility must be designed and constructed in consultation with Council and to the satisfaction of the Planning Secretary prior to commencement of operation		
B20	Prior to the commencement of operation, the Applicant must prepare an Operational Traffic Management Plan (OTMP) for the	Noted	Compliant

Condition	Requirement	Tracking	Compliant/Not Compliant/Not triggered
	Development to the satisfaction of the Planning Secretary. The		
	plan must form part of the OEMP required by Condition C4 and be		
	prepared in accordance with Condition C6. The OTMP must:		
	(a) be prepared by a suitably qualified and experienced person(s);		
	(b) be prepared in consultation with Council;		
	(c) detail the measures that are to be implemented to ensure road		
	safety and network efficiency including restricting queuing or		
	parking of vehicles on Anderson Road;		
	(d) detail heavy vehicle routes, access and parking arrangements;		
	(e) include a Driver Code of Conduct to:		
	(i) minimise the impacts on the local and regional road network;		
	(ii) minimise conflicts with other road users;		
	(iii) minimise road traffic noise;		
	(iv) ensure truck drivers use specified routes; and		
	(v) include a program to monitor the effectiveness of these		
	measures.		
	(f) include a Traffic Control Plan (TCP) detailing:		
	(i) the on-site measures to be implemented to control the		
	movement of trucks in and out of the site, as		
	well as onsite; and		
	(ii) provisions for requiring the traffic controller to stop exiting		
	trucks to allow an entering truck to		
	manoeuvre into the site unhindered		
B21	The Applicant must:	Noted	Compliant
	(a) not commence operation until the OTMP required by Condition		
	B20 is approved by the Planning Secretary; and		
	(b) The Applicant must ensure the OTMP (as required and approved		
	by the Planning Secretary from time		

Condition	Requirement	Tracking	Compliant/Not Compliant/Not triggered
	to time) is implemented for the operational life of the Development		
B22	During construction, the Applicant must ensure that: (a) exposed surfaces and stockpiles are suppressed by regular watering (a) all trucks entering or leaving the site with loads have their loads covered; (b) trucks associated with the Development do not track dirt onto	Noted	Compliant
	the public road network; and (b) public roads used by these trucks are kept clean		
B23	<ul> <li>Prior to the commencement of operation, the Applicant must prepare an Air Quality Management Plan (AQMP) to</li> <li>the satisfaction of the Planning Secretary. The AQMP must form part of the OEMP required by Condition C4 and be</li> <li>prepared in accordance with Condition C6. The AQMP must:</li> <li>(c) be prepared by a suitably qualified and experienced person(s);</li> <li>(d) detail and rank all emissions from all sources of the</li> <li>Development, including particulate emissions and odour;</li> <li>(e) describe the measures that will be implemented to minimise the potential risks to adverse air quality in the area including: <ul> <li>the management and mitigation measures to be employed on site;</li> <li>plant and equipment being maintained to ensure that it is in good order;</li> <li>how the air quality impacts of the development will be minimised during any adverse meteorological conditions or extraordinary events;</li> </ul> </li> </ul>	Noted	Compliant

Condition	Requirement	Tracking	Compliant/Not Compliant/Not triggered
	<ul> <li>identification of high emission generating operational</li> </ul>		
	activities, including proposed times when these works will		
	be carried out (including respite periods if required) and		
	mitigation measures to minimise adverse impacts from these activities; and		
	- compliance with the relevant conditions of this consent including Condition B25; and		
	(f) identify the control measures that that will be implemented for each emission source.		
	(g) defines what constitutes an air quality incident, and includes a protocol for identifying and notifying the		
	Department and relevant stakeholders of any air quality incidents		
B24	The Applicant must:	Noted	Compliant
	(a) not commence operation until the AQMP required by Condition		
	B23 is approved by the Planning		
	Secretary; and		
	(b) The Applicant must ensure the AQMP (as required and		
	approved by the Planning Secretary from time to time) is		
	implemented for the operational life of the Development		
B25	The Applicant must ensure the Development does not cause or	Noted	Compliant
	permit the emission of any offensive odour (as defined in the POEO		
	Act).		
B26	Prior to the commencement of construction, the Applicant must	Noted	Compliant
	install and maintain suitable erosion and sediment control		
	measures on-site, in accordance with the relevant requirements in		
	the latest version of the Managing Urban Stormwater: Soils and		
	Construction Guideline and the Erosion and Sediment Control		
	Plan included in the CEMP required by Condition C1.		

Condition	Requirement	Tracking	Compliant/Not Compliant/Not triggered
B27	<ul> <li>Prior to the commencement of operation, the Applicant must design and install a stormwater management system for the Development. The system must: <ul> <li>(a) be designed by a suitably qualified and experienced person(s) whose appointment has been endorsed by the Planning Secretary;</li> <li>(b) be generally in accordance with the conceptual design in the EIS;</li> <li>(c) include a storage tank with bunding to capture leachate from the main shed and waste stockpile areas for offsite disposal and treatment;</li> <li>(d) be designed in accordance with applicable Australian Standards;</li> <li>(e) demonstrate that discharge limits can meet those in the WSUD Guideline;</li> <li>(f) ensure that the system capacity has been designed in accordance with Australian Rainfall and Runoff</li> <li>(Engineers Australia, 2016) and Managing Urban Stormwater: Council Handbook (EPA, 1997) guidelines (as may be updated or replaced from time to time);</li> <li>(g) direct all sediment laden water in overland flow away from the leachate management system; and</li> <li>(h) prevent cross-contamination of clean and sediment or leachate laden water</li> </ul> </li> </ul>	Noted	Compliant
B28	Prior to the issue of a Construction Certificate, a certificate must be submitted to the Certifying Authority certifying that: (a) satisfactory arrangements have been made for the disposal of stormwater;	Noted	Compliant

Condition	Requirement	Tracking	Compliant/Not Compliant/Not triggered
	(b) the proposed development and alterations to the natural		
	surface contours will not impede or divert natural surface water		
	runoff so as to cause a nuisance to adjoining properties; and		
	(c) the piped drainage system has been designed to Council's		
	Stormwater Drainage Policy		
B29	Prior to the issue of the Final Occupation Certificate, Works-As-	Noted	Compliant
	Executed drawings signed by a registered surveyor demonstrating		
	that the stormwater drainage and finished ground levels have been		
	constructed as approved must be submitted to the Certifying		
	Authority		
B30	The stormwater drainage generated from the development must be	Noted	Compliant
	directed to:		
	(a) the drainage easement; and		
	(b) Council's street kerb and gutter		
B31	The stormwater management system must be operated and	Noted	Compliant
	maintained for the duration of the Development		
B32	The Development must comply with section 120 of the POEO Act,	Noted	Compliant
	which prohibits the pollution of waters, except as expressly		
	provided for in an EPL		
B33	Prior to the commencement of construction, the Applicant must	Noted	Compliant
	prepare a Water Management Plan (WMP) to the		
	satisfaction of the Planning Secretary. The WMP must form part of		
	the OEMP required by Condition C4 and be prepared		
	in accordance with Condition C6. The WMP must:		
	(a) be prepared in consultation with the CL&W		
	(b) detail water use, metering, disposal and management on-site;		
	(c) detail the management of wastewater streams on site;		
	(d) verify the likely groundwater dewatering requirements;		

Condition	Requirement	Tracking	Compliant/Not Compliant/Not triggered
	(e) contain a Surface Water Management Plan, including;		
	(i) a program to monitor:		
	- surface water flows and quality;		
	- surface water storage and use;		
	- discharge limits;		
	- sediment basin operation;		
	(ii) sediment and erosion control plans;		
	(iii) surface water impact assessment criteria, including trigger		
	levels for investigating and potential		
	adverse surface water impacts; and		
	(iv) a protocol for the investigation and mitigation of identified		
	exceedances of the surface water impact		
	assessment criteria		
B34	The Applicant must:	Noted	Compliant
	(a) not commence construction until the WMP required by		
	Condition B33 is approved by the Planning Secretary; and		
	(b) The Applicant must ensure the WMP (as required and approved		
	by the Planning Secretary from time to time) is implemented for		
	the life of the Development		
B35	In the event that groundwater is intersected during construction	Noted	Not triggered
	the Applicant shall:		
	(a) obtain the necessary water licences or approvals from CL&W		
	(b) develop a Groundwater Management Plan for the testing,		
	dewatering, storage, movement and treatment of any groundwater		
	to the satisfaction of CL&W.		
B36	Prior to the commencement of construction, the Applicant must	Noted	Compliant
	undertake a soil salinity verification study at the site in		

Condition	Requirement	Tracking	Compliant/Not Compliant/Not triggered
	consultation with Council. The salinity verification study must be		
	undertaken:		
	(a) by a suitably qualified and experienced person(s);		
	(b) in accordance with the Office of Environment and Heritage		
	(OEH) document Site Investigations for urban		
	salinity (2002) or other relevant guideline; and		
	(c) to the satisfaction of PCA prior to the issue of an Occupation		
	Certificate		
B37	The quantities of dangerous goods stored and handled at the site	Noted – no dangerous goods stored or	Compliant
	must be below the threshold quantities listed in the	handled onsite	
	Department of Planning's Hazardous and Offensive Development		
	Application Guidelines – Applying SEPP 33 at all times		
B38	Dangerous goods, as defined by the Australian Dangerous Goods	Noted	Compliant
	Code, must be stored and handled strictly in accordance with:		
	(a) all relevant Australian Standards;		
	(b) for liquids, a minimum bund volume requirement of 110% of		
	the volume of the largest single stored volume within the bund;		
	and		
	(c) the Environment Protection Manual for Authorised Officers:		
	Bunding and Spill Management, technical bulletin (EPA1997).		
	In the event of an inconsistency between the requirements listed		
	from (a) to (c) above, the most stringent requirement must prevail		
	to the extent of the inconsistency		
B39	The Applicant must store all chemicals, fuels and oils used on-site	Noted	Compliant
	in appropriately bunded areas in accordance with		
	the requirements of all relevant Australian Standards, and/or the		
	EPA's Storing and Handling of Liquids: Environmental		
	Protection – Participants Handbook		

Condition	Requirement	Tracking	Compliant/Not Compliant/Not triggered
B40	The fire hydrant system must be installed in accordance with BCA	Noted	Compliant
	Clause E1.3 (to buildings and open yard). The system shall comply		
	with AS 2419.1:2005 except that the minimum flow rate shall be 50L/s in lieu of that detailed in Table 2.1.		
B41	The final design of the fire hydrant system must be prepared by a	Noted	Compliant
D4 I	suitably qualified fire services engineer and submitted to the	Noted	Comptiant
	Principal Certifying Authority prior to issue of the Construction		
	Certificate		
B42	To provide for storage and collection of contaminated fire water,	Noted	Compliant
	180m3 of storage is to be provided on the site. A design prepared		
	by a suitably qualified engineer is to be submitted to the Principal		
	Certifying Authority prior to issue of the Construction Certificate		
B43	The Applicant shall incorporate appropriate bush fire protection	Noted	Compliant
	measures into the detailed design of the Development in		
	accordance with Planning for Bush Fire Protection Guideline (RFS		
	2006) to the satisfaction of the RFS		
B44	All waste removed from the site must only be directed to a waste	Noted	Compliant
	management facility or premises lawfully permitted to accept the		
	waste		
B45	Waste generated outside the site must not be received at the site	Noted	Compliant
	for storage, treatment, processing, reprocessing, or disposal,		
	except as expressly permitted by an EPL		
B46	The Applicant must record the amount of waste (in tonnes)	Noted - weighbridge system records all	Compliant
	received at the site on a daily basis	tonnes received onsite	
B47	The Applicant must retain all sampling and waste classification	Noted	Compliant
	data for the life of the development and keep it readily available for		
	inspection by the EPA and the Planning Secretary		

Condition	Requirement	Tracking	Compliant/Not Compliant/Not triggered
B48	The Applicant shall only receive waste on site that is authorised for receipt by an EPL.	Noted	Compliant
B49	The Applicant shall ensure any waste generated on the site during construction is classified in accordance with the EPA's Waste Classification Guidelines, 2014 or its latest version, and disposed of to a facility that may lawfully accept the waste.	Noted	Compliant
<b>B50</b>	The Applicant shall: (a) implement auditable procedures to: (i) ensure the site does not accept wastes that are prohibited; (ii) screen incoming waste loads; and ensure that: (i) all waste types that are controlled under a tracking system have the appropriate documentation prior to acceptance at the site; (ii) all waste received at the site must be recorded in accordance with clause 27 of the POEO (Waste) Regulation; (iii) details of the quantity, type and source of wastes received on the site must be provided to the EPA and the Planning Secretary when requested; and (iv) staff receive adequate training to be able to recognise and handle any hazardous or other prohibited waste including asbestos.	Noted	Compliant
B51	The Applicant must assess and classify all liquid and non-liquid wastes to be taken off site in accordance with the EPA's Waste Classification Guidelines Part 1: Classifying Waste, November 2014, or its latest version and dispose of all wastes to a facility that may lawfully accept the waste	Noted	Compliant
B52	All waste must be stored wholly within the designated waste stockpile areas	Noted	Compliant

Condition	Requirement	Tracking	Compliant/Not Compliant/Not triggered
B53	All waste must be unloaded undercover within the designated unloading areas in the main shed	Noted	Compliant
B54	The Applicant must maintain the site in a clean and tidy state at all times	Noted	Compliant
B55	All residual waste that is removed from the site must be dispatched outside of peak traffic hours	Noted	Compliant
B56	From the commencement of operation, the Applicant must implement a Waste Monitoring Program for the Development. The program must: (a) be prepared by a suitably qualified and experienced person(s) prior to the commencement of operation; (b) include suitable provision to monitor the: (i) quantity, type and source of waste received on site; and (ii) quantity, type and quality of the outputs produced on site; and (c) ensure that: (i) all waste that is controlled under a tracking system has the appropriate documentation prior to acceptance at the site; and (ii) staff receive adequate training to be able to recognise and handle any hazardous or other prohibited waste including asbestos	Noted	Compliant
B57	The Applicant must: (a) implement suitable measures to manage pests, vermin and declared noxious weeds on the site; and (b) inspect the site on a regular basis to ensure that these measures are working effectively, and that pests, vermin or noxious weeds are not present on site in sufficient numbers to pose an environmental hazard, or cause the loss of amenity in the surrounding area	Noted	Compliant

Condition	Requirement	Tracking	Compliant/Not Compliant/Not triggered
B58	<ul> <li>Prior to the commencement of operation, the Applicant must prepare a Landscape Management Plan for the site in consultation with Council to the satisfaction of the Planning Secretary. The plan must form part of the OEMP in Condition C4 and be prepared in accordance with Condition C6. The plan must:</li> <li>(a) detail the species to be planted on-site;</li> <li>(b) describe the monitoring and maintenance regime for all landscaping components; and</li> <li>(c) be consistent with the Applicant's Management and Mitigation Measures at Appendix B.</li> </ul>	Noted.	Compliant
B59	The Applicant must: (a) not commence operation until the Landscape Management Plan is approved by the Planning Secretary; (b) implement the most recent version of the Landscape Management Plan approved by the Planning Secretary; and (c) maintain the landscaping and vegetation on the site in accordance with the approved Landscape Management Plan required by Condition B58 for the duration of the development	Noted.	Compliant
B60	The Applicant must ensure the lighting associated with the Development: (a) complies with the latest version of AS 4282 (INT) - Control of Obtrusive Effects of Outdoor Lighting; and (b) is mounted, screened and directed in such a manner that it does not create a nuisance to surrounding properties or the public road network including at night	Noted	Compliant
C1	The Applicant must prepare a Construction Environmental Management Plan (CEMP) to the satisfaction of the Planning Secretary. The CEMP must:	Noted	Compliant

Condition	Requirement	Tracking	Compliant/Not Compliant/Not triggered
	(a) be approved by the Planning Secretary prior to the		
	commencement of construction;		
	(b) identify the statutory approvals that apply to the Development;		
	(c) outline all environmental management practices and		
	procedures to be followed during construction works		
	associated with the Development;		
	(d) include an unexpected finds protocol for heritage items and		
	contaminated material;		
	(e) describe all activities to be undertaken on the site during		
	construction of the Development, including a clear		
	indication of construction stages;		
	(f) detail how the environmental performance of the construction		
	works will be monitored, and what actions		
	will be taken to address identified adverse environmental impacts;		
	(g) incorporate measures to reduce energy consumption;		
	(h) describe the roles and responsibilities for all relevant		
	employees involved in construction works associated		
	with the Development; and		
	(i) include the management plans required under Condition C2 of		
	this consent.		
C2	As part of the CEMP required under Condition C1 of this consent,	Noted	Compliant
	the Applicant must include the following:		
	(a) a Construction Noise and Vibration Management Plan (see		
	Condition B3); and		
	(b) an Erosion and Sediment Control Plan (see Condition B26).		
C3	The Applicant must:	Noted	Compliant
	(a) not commence construction of the Development until the		
	CEMP is approved by the Planning Secretary;		

Condition	Requirement	Tracking	Compliant/Not Compliant/Not triggered
	And (b) carry out the construction of the Development in		
	accordance with the CEMP approved by the Planning		
	Secretary (and as revised and approved by the Planning Secretary		
	from time to time).		
C4	The Applicant must prepare an Operational Environmental	Noted	Compliant
	Management Plan (OEMP) to the satisfaction of the		
	Planning Secretary. The OEMP must:		
	(a) be submitted to the Planning Secretary for approval prior to the commencement of operation;		
	(b) be prepared by a suitably qualified and experienced expert;		
	(c) provide the strategic framework for environmental management		
	of the Development;		
	(d) identify the statutory approvals that apply to the Development;		
	(e) describe the role, responsibility, authority and accountability of		
	all key personnel involved in the environmental management of the		
	Development;		
	(f) incorporate measures to reduce energy consumption;		
	(g) describe the procedures that would be implemented to:		
	(i) keep the local community and relevant agencies informed about		
	the operation and environmental performance of the		
	Development;		
	(ii) receive, handle, respond to, and record complaints;		
	(iii) resolve any disputes that may arise;		
	(iv) respond to any non-compliance;		
	(v) respond to emergencies (including landowner notification); and		
	(h) include the following environmental management plans:		
	(i) Noise (see Condition B9);		
	(ii) Traffic (see Condition B20);		

Condition	Requirement	Tracking	Compliant/Not Compliant/Not triggered
	(iii) Air Quality (see Condition B23); and (iv) Water (see Condition B33).		
C5	The Applicant must: (a) not commence operation of the Development until the OEMP is approved by the Planning Secretary; and (b) operate the Development in accordance with the OEMP approved by the Planning Secretary (and as revised and approved by the Planning Secretary from time to time).	Noted	Compliant
C6	The Applicant must ensure that the environmental management plans required under Condition C4 of this consent are prepared by a suitably qualified person or persons in accordance with best practice and include: (a) detailed baseline data; (b) a description of: (i) the relevant statutory requirements (including any relevant approval, licence or lease conditions); (ii) any relevant limits or performance measures/criteria; and NSW Government Department of Planning and Environment 13 Smeaton Grange WRTF (SSD 7424) CONSOLIDATED CONSENT (iii) the specific performance indicators that are proposed to be used to judge the performance of, or guide the implementation of, the Development or any management measures; (c) a description of the management measures that would be implemented to comply with the relevant statutory requirements, limits or performance measures/criteria; (d) a program to monitor and report on the: (i) impacts and environmental performance of the Development; and	Noted	Compliant

Condition	Requirement	Tracking	Compliant/Not Compliant/Not triggered
	<ul> <li>(ii) effectiveness of any management measures (see (c) above);</li> <li>(e) a contingency plan to manage any unpredicted impacts and their consequences;</li> </ul>		
	(f) a program to investigate and implement ways to improve the environmental performance of the		
	Development over time; (g) a protocol for managing and reporting any: (i) incidents;		
	<ul><li>(ii) complaints;</li><li>(iii) non-compliances with statutory requirements; and</li></ul>		
	<ul><li>(iv) exceedances of the impact assessment criteria and/or performance criteria; and</li><li>(h) a protocol for periodic review of the plan</li></ul>		
C7	<ul> <li>Within three months of:</li> <li>(a) approval of a modification;</li> <li>(b) approval of an annual review under Condition C8;</li> <li>(c) submission of an incident report under Condition C9; or</li> <li>(d) completion of an audit under Condition C12,</li> <li>the Applicant must review, and if necessary, revise the strategies,</li> <li>plans, and programs required under this consent to</li> <li>the satisfaction of the Planning Secretary.</li> </ul>	Noted	Compliant
C8	<ul> <li>Within 12 months from the commencement of operation, and each year thereafter, unless otherwise agreed by the Planning Secretary, the Applicant must review the environmental performance of the Development to the satisfaction of the Planning Secretary. This review must:</li> <li>(a) describe the development that was carried out in the previous reporting period, and the Development that</li> </ul>	Noted	Compliant

Condition	Requirement	Tracking	Compliant/Not Compliant/Not triggered
	<ul> <li>is proposed to be carried out over the next reporting period;</li> <li>(b) include a comprehensive review of the monitoring results and complaints records of the Development over</li> <li>the previous reporting period, which includes a comparison of these results against the:</li> <li>(i) the relevant statutory requirements, limits or performance measures/criteria;</li> <li>(ii) requirements of any plan or program required under this consent;</li> <li>(iii) the monitoring results of previous reporting periods; and</li> <li>(iv) the relevant predictions in the EIS;</li> <li>(c) identify any non-compliance over the last reporting period, and describe what actions were (or are being)</li> <li>taken to ensure compliance;</li> <li>(d) identify any trends in the monitoring data over the life of the Development;</li> <li>(e) identify any discrepancies between the predicted and actual</li> </ul>		triggered
	impacts of the Development, and analyse the potential cause of any significant discrepancies; and (f) describe what measures will be implemented over the next reporting period to improve the environmental performance of the Development		
C9	Within 24 hours of any incident or potential incident with actual or potential significant off-site impacts on people or the biophysical environment, a report must be supplied to the Department outlining the basic facts. A further detailed report must be prepared and submitted following investigations of the causes and identification of necessary additional preventive measures. That	Noted	Not triggered

Condition	Requirement	Tracking	Compliant/Not Compliant/Not triggered
	report must be submitted to the Planning Secretary no later than 14 days after the incident or potential incident.		
C10	The Applicant must maintain a register of accidents, incidents and potential incidents. The register must be made available for inspection at any time by the independent Hazard Auditor and the Department	Noted	Compliant
C11	The Applicant must provide regular reporting on the environmental performance of the Development on its website, in accordance with the reporting arrangements in any plans or programs approved under the conditions of this consent	Noted (see https://www.benedict.com.au/about/policies- compliance/)	Compliant
C12	Within one year of the commencement of operation, and every three years thereafter, unless the Planning Secretary directs otherwise, the Applicant must commission and pay the full cost of an Independent Environmental Audit (audit) of the Development. Division 2B of Part 6 of the EP&A Act applies to these audits, which are for the purposes of ascertaining information in relation to the environmental performance of the Development and the adequacy of strategies, plans and programs. Audits must: (a) be conducted by a suitably qualified, experienced and independent team of experts whose appointment has been endorsed by the Planning Secretary; (b) include consultation with the relevant agencies; (c) assess the environmental performance of the Development and assess whether it is complying with the requirements in this consent, and any other relevant approvals, relevant EPL(s) (including any assessment, plan or program required under these approvals);	Noted, the audit will commence on 09/07/2025	Compliant

Condition	Requirement	Tracking	Compliant/Not Compliant/Not triggered
	(d) review the adequacy of any approved strategy, plan or program		
	required under the abovementioned consents; and		
	(e) recommend measures or actions to improve the environmental		
	performance of the Development, and/or any strategy, plan or		
	program required under these consents		
C13	Within three months of commissioning this audit, or as otherwise	Noted.	Compliant
	agreed by the Planning Secretary, the Applicant must submit a		
	copy of the audit report to the Planning Secretary, together with its		
	response to any recommendations contained in the audit report,		
	and a timetable for the implementation of the recommendations.		
	The Applicant must implement these recommendations to the		
	satisfaction of the Planning Secretary		
C14	Prior to the commencement of construction and for the duration of	Noted (see	Compliant
	the Development, the Applicant must:	https://www.benedict.com.au/about/policies-	
	(a) make copies of the following publicly available on its website:	<u>compliance/</u>	
	(i) the documents referred to in Condition A2;		
	(ii) all current statutory approvals for the Development;		
	(iii) all approved strategies, plans and programs required under the		
	conditions of this consent;		
	(iv) a summary of the monitoring results of the Development,		
	reported in accordance with the specifications in any conditions of		
	this consent, or any approved plans and programs;		
	(v) a complaints register updated on a quarterly basis;		
	(vi) the annual reviews of the Development;		
	(vii) any independent environmental audit of the Development and		
	the Applicant's response to the recommendations in any audit;		
	(viii) any other matter required by the Planning Secretary; and		

Condition	Requirement	Tracking	Compliant/Not Compliant/Not triggered
	(b) keep this information up to date, to the satisfaction of the		
	Planning Secretary		

# 4 Environmental Performance

## 4.1 Pollution Monitoring

(c) Include a comprehensive review of the monitoring results and complaints records of the development over the previous calendar year, which includes a comparison of these results against the:

- (i) the relevant statutory requirements, limits or performance measures/criteria
- (ii) requirements of any plan or program required under this consent
- (iii) the monitoring results of previous reporting years; and
- (iv) the relevant predictions in the EIS

#### **Monitoring Requirements**

Water discharge limits are presented below as per the EPL (21328):

Monitoring Description	Pollutant	Units of measure	100 percentile concentration limit
Discharge from	рН	рН	6.5-8.5
sediment dam	Total suspended solids	Milligrams per litre	50

#### Monitoring Results 2024

#### Water monitoring results:

There were no water discharge events during 2024. Results can be found here: chromeextension://efaidnbmnnnibpcajpcglclefindmkaj/https://www.benedict.com.au/wpcontent/uploads/S-Grange-Water-Monitoring-Results-2024.pdf

#### Noise verification monitoring results:

#### Noise criteria

As per condition B5 of the consent operational noise criteria are:

The Applicant must ensure that noise generated by operation of the Development does not exceed the noise criteria in Table 4.

Table 4: Noise Criteria dB(A)

Location	Day	Evening	Night
	LAeq(15 minute)	LAeq(15 minute)	LAeq(15 minute)
All residential receivers	40	40	40

The approved current ONVMP (dated March 2018) adopts two attended noise monitoring locations that are representative of residences outlined in the Development Consent and EPL.

#### 2024 Noise Results:

There were no noise exceedances during 2024. Results can be found here: chromeextension://efaidnbmnnnibpcajpcglclefindmkaj/https://www.benedict.com.au/wpcontent/uploads/E241087\_SmeatonGrangeVerification\_V2.pdf

## 4.2 Trends in monitoring data

#### Identify any trends in the monitoring data over the life of the development.

The site has not exceeded limits outlined in the SSD and EPL for noise monitoring or water discharges. With the site only operational since July 2024 it is too early to identify any trends in the monitoring data.

## 4.3 Discrepancies in the development

# Identify any discrepancies between the predicted and actual impacts of the development and analyse the potential cause of any significant discrepancies.

No discrepancies have arisen between 09 July 2024\* – 31 December 2024 from the predicted and actual environmental impacts of the development with all predicted impacts being mitigated or not arising out of normal site operations.

\*date operations commenced.

## 4.4 Improving environmental performance

# Describe what measures will be implemented over the next year to improve the environmental performance of the development.

The site will continue its ongoing commitment to adhere to all management strategies and control measures as outlined in the Operational Environmental Management Plan, SSD and EPL.

The Independent environmental audit will be conducted within 12 months of the commencement of operations as per condition C12 and C13.

All strategies, plans and programs will be reviewed within 3 months of approval of this annual review as per condition C7.

## 5 Incidents

No significant incidents or lost time incidents occurred during 2024.

## 5.1 Non-compliance

No non-compliances have occurred during 2024.

## 6 Complaints

No complaints were received during 2024.

A complaints register is maintained and updated on a monthly basis, please see here: chrome-extension://efaidnbmnnnibpcajpcglclefindmkaj/https://www.benedict.com.au/wpcontent/uploads/S-Grange-Site-Complaints-2024-4.pdf